



# SMOOTH WATERS

## WHO WE ARE

Smooth Waters provides safe harbor to clients by acting as an independent consultant and claims service provider. Our Smooth Waters team works with an established and reliable network of surveyors and consultants for both Claims and Marine Loss Control; together we help clients navigate the world of Marine Insurance.

As the global trade marketplace continues to evolve and stretch to the furthest corners of the world, new opportunities emerge, and with it, new exposures. Our team of experienced Marine Insurance professionals rise to the challenge by combining best practices in marine adjustment with the latest in technological innovation.

## WHAT'S IN A NAME

For over 100 years, Coastal Warning Display Stations served as the standard in shore-to-ship communication, relaying up-to-the-minute weather conditions and potential hazards to coastal shipping vessels. Shipmasters and sailors would hoist an array of flags and pennants to alert and signal inclement weather. Each flag held a particular meaning, some more dangerous than others, but the white flag signified smooth waters ahead. At Smooth Waters, we provide our customers with peace of mind during uncertain times.



## WHAT WE DELIVER

- Claims management and administration
- Consultancy and loss prevention services
- Loss adjustment services
- Prompt response with expedient resolution
- Subrogation and salvage
- CAT Response Team



## HOW WE DELIVER

- Around-the-clock consultants and adjusters that investigate the claim and work towards a prompt resolution
- Proactive Loss Prevention
- Evaluate cause and extent of the loss
- Preliminary report provided within 24 hours



## WHO WE WORK WITH

- Yachts
- Tugs & tows
- Ships & support vessels
- Marine terminals
- Shipyards
- Manufacturers & logistics operations
- Large infrastructure projects (project cargo)
- Energy

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